

BARLOW TYRIE

quality since 1920

PRODUCT WARRANTY – RESIDENTIAL USE

WARRANTY PERIOD IN YEARS

Material/Products	Teak	Steel	Aluminum	Woven	Sling	Others
All Pure Teak Products	10					
Teak and Sling Products	10				3	
Stainless Steel and Sling		10			3	
Stainless Steel and Teak	10	10				
Aluminum and Sling Products			10		3	
Woven				5		
Parasol Frames, Bases, Canopies and Covers						3
Work Surfaces Other Than Teak						2
Cushions Covers and Inners						1
Safari Chair Slings						2
Product Covers						2
Replacement Slings						3

The warranty does not apply to cracks (checking) in wood which may appear when exposed to the elements and are considered entirely natural, mold or mildew, damage resulting from tampering, misuse, accident, alteration, vandalism, explosion, abuse or normal wear such as weathering or surface deterioration found on stainless steel, aluminum, teak, slate and cushion or parasol canopy products, dents, scratches or tears to fabrics or fiber. The warranty does not cover damage caused to ceramic, slate or glass surfaces by misuse such as impact damage or surface chipping. Barlow Tyrie will not be responsible for defects caused by the application of teak oil, varnish, wood stain or other cleaning products except the Barlow Tyrie range of care products

Please note that over time, teak will naturally weather from golden brown to a silver grey color. General and reasonable care to the product including periodic cleaning should be carried out by the purchaser of the goods. Please refer to the Cleaning and Care section on our website www.teak.com.

Barlow Tyrie cushions are UV resistant and should be cleaned regularly with the Barlow Tyrie recommended care products to prevent accumulated dirt becoming imbedded in the fabric. The densified fiber standard fill cushions are weather resistant not waterproof.

Products believed to be of faulty workmanship or materials should be reported to the place of purchase, or any Barlow Tyrie authorized retailer as soon as possible. If applicable, photographic proof of claim may be requested for examination and determination by Barlow Tyrie. Any faults found on inspection and covered by this warranty will be rectified by the replacement of the faulty part. If deemed necessary for repair by Barlow Tyrie, we will arrange for the product in question to be returned to us via our choice of transit and returned free of charge to the customer. No returns are accepted without our authorization and will be refused.

Barlow Tyrie shall not be under any further liability howsoever arising and all conditions and warranties expressed or implied by or under statute, custom or trade usage are hereby expressly excluded to the extent permitted by law.

Note 1: Even if the warranty period has expired, please contact us. We will always assist you in any way possible so that you remain satisfied with the quality of our products.



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